




BIOPAK COMPOST SERVICE



Sign up today. Complete and return the attached contract to compost@biopak.com.au

BioPak Compost Service Pricing

Bin size	Lift price per bin collection + GST	Bin rental per week
 120L	\$11.50 + GST	\$1.00
 240L	\$12.50 + GST	\$1.00
 660L	\$19.50 + GST	\$2.00

*Quarterly Bin Wash/Exchange if requested by client- \$60.00 per bin.

*Excess weight charges will apply per kg in excess of 120kg/m3 and will be charged at \$0.24/kg



1
Dispose of your organic waste (food scraps and compostable packaging) into the BioPak green bin



2
We will collect weekly or more frequently on request.



3
We will turn your organic waste into compost within 8 weeks.

BioPak is carbon neutral and donates 5% of profits to positive change

02 8060 9000
compost@biopak.com.au
www.biopak.com/compost

BioPak
It doesn't cost the earth

Eligible zones in Newcastle / Port Stephens

Adamstown	2289	Hillsborough	2290	New Lambton	2305
Adamstown Heights	2289	Honeysuckle	2300	Newcastle	2300
Broadmeadow	2292	Islington	2296	Speers Point	2284
Cardiff	2285	Jesmond	2299	Steel River	2304
Carrington	2294	Kotara	2289	The Junction	2291
Charlestown	2290	Lambton/North	2299	Valentine	2280
Cooks Hill	2300	Lambton		Waratah	2298
Edgeworth	2285	Mayfield	2304	Warners Bay	2282
Glendale	2285	Merewether	2291	Wickham	2293
Hamilton	2303	Mount Hutton	2290		

Service details

Please enter your details in the application form below. You will be contacted by our Compost Partner who will provide a contractual agreement and organise your bin delivery.

Company & location details

Company name: _____

BioPak packaging customer: YES NO

Buying BioPak packaging from: BIOPAK OTHER (please list) _____

If you have more than five locations please include additional addresses in your email.

Location 1

Contact Name	Contact Email	Phone
<input type="text"/>	<input type="text"/>	<input type="text"/>

Street Address	Suburb	Postcode
<input type="text"/>		

24 Site Access Considerations

Bin Size	Quantity	Organics Pickup – select days required					
120L	<input type="text"/>	M	T	W	T	F	S
240L	<input type="text"/>	M	T	W	T	F	S
660L	<input type="text"/>	M	T	W	T	F	S

Packaging can only be collected on Wednesdays

Location 2

Contact Name	Contact Email	Phone
<input type="text"/>	<input type="text"/>	<input type="text"/>

Street Address	Suburb	Postcode
<input type="text"/>		

24 Site Access Considerations

Bin Size	Quantity	Organics Pickup – select days required					
120L	<input type="text"/>	M	T	W	T	F	S
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660L	<input type="text"/>	M	T	W	T	F	S

Packaging can only be collected on Wednesdays

FREQUENTLY ASKED QUESTIONS



What goes in the green bin?

You can place any type of food scrap, leftover, spoiled or out of date food into your organics as well as certified commercially compostable packaging. This includes:

- BioPak certified compostable products
- Fruit and vegetable peels and scraps
- Meat and seafood scraps and bones
- Egg shells
- Dairy products (cheese, yoghurt etc.)
- Bread, pasta, rice, cereal
- Coffee grounds and chaff
- Tea bags
- Out of date food (processed or fresh)
- Confectionery
- Processed food
- Only use BioPak compostable bin liners



What will happen if I put the wrong things in my organics bin?

The wrong materials in your organics bin could contaminate a whole truckload of organics. Contaminated bins will not be collected and you could be charged a futile or contaminated bin fee. Contaminated bins will need to be collected by your general waste collection provider. Your organics bin should only contain food scraps and BioPak compostable packaging. Please place only the correct materials in your organics bin and IF IN DOUBT – LEAVE IT OUT!

Can I put plastic bags in the organics bin?

NO. Plastic bags are not accepted and are classed as contamination in an organics bin. Any bins with plastic bags in them will be rejected and must be sent to landfill.

BioPak compostable bin liners are accepted and are available for purchase. They are however not required.

Do I need to use compostable bin liners?

You don't have to use compostable bin liners. They may however assist you in reducing the need to wash out your kitchen bins.

What happens if my organics bin is not emptied?

As long as you follow our advice about what can or cannot be placed in your organics bin, it will be collected on schedule. If your bin is not contaminated and/or you have removed the contamination, please contact our team on 02 8060 9000. Missed collections will be addressed within 24 hours.

Will my organics bin smell and attract pests?

Food organics can create some odour as they decompose or are over exposed to heat. Some tips include:

- Store your organics bin out of direct sunlight to stop it heating up.
- Freeze bones/scraps of fish, meat, and dairy until the night before collection to avoid odours and pests.
- Place some twigs in the bottom of your organics bin to stop food sticking and help with aeration.
- Place bi-carbonate soda in the bottom of your organics bin to absorb liquids and odours.
- Line the bottom of your bin with scrunched balls of newspaper to absorb liquids.
- Keep some grass clippings or leaves on hand. After placing food scraps in the organics bin, place some grass clippings or leaves on top which will provide cover from pests, and minimise odour.
- Natural fly deterrents include citrus and eucalyptus oils. Place a few drops onto an absorbent cloth and leave in the area where flies are a problem or even attach to bin lids. You could also experiment with citrus peels.

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BioPak Compost Service

I don't have an organics bin; can you provide one?

Yes, we provide various bin types and sizes. Please refer to your area-specific contract information.

Can you provide smaller bins for use in the kitchen?

Yes, please contact BioPak for bin size options and pricing.

What happens if my bin gets damaged?

If your bin gets damaged, please contact BioPak to arrange a repair or replacement.

What happens if I required additional bins?

If you require additional bins, please contact BioPak to arrange for an additional bin to be delivered to your business.

What will happen to my food organics?

Your organic waste will be transported to a compost facility for processing. The high nitrogen content from your food scraps makes compost even more nutritious for the soil, establishing a base for trees and plants to grow bigger, faster, stronger, which in turn help to remove contaminants from soil. The compost also increases water holding capacity of soil and maintains soil structure.

As you can see, unlike landfill, this is a sustainable waste management alternative which results in more positive, long term environmental outcomes for our community and environment.

Do I have to participate in this new service?

You do not have to participate in this initiative. We are however, all responsible for generating waste and as such all businesses are encouraged to participate as this as an easy way to help reduce your environmental impact, divert waste from landfill and reduce greenhouse emissions.

Do you service residential buildings or units?

No, we do not service residential buildings at this stage but please contact us via email to discuss your options.

Do you collect food organics only?

Yes, we can collect food organics. Please contact us to discuss this further.

Do you collect from businesses?

Yes, please ask your Office Building Manager to get in contact with us.

BioPak Compost Service

Will composting save me money?

Organics are often the heaviest component in a general waste bin as they can contain a lot of liquid.

By removing the organics from your general waste bin and separating individual waste streams to be processed efficiently, you have the potential to reduce your overall waste expenses. Remember, by removing even a visually small amount you could make a considerable saving to your waste collection bill.

Volume vs Weight

On average, organics waste is over **three times heavier** than general waste*

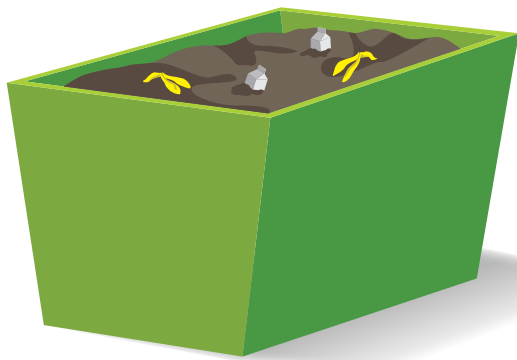
*general waste includes organics

Average weight of a 660 litre general waste bin

Organics component by volume



Same organics component by weight



52.8kg

26%

43kg
(81.4%)

9.8kg

weight after organics is removed



Join The BioPak Compost Service, a revolution designed to close the loop, divert waste from landfill, and stop plastic pollution. We make no direct profit from this initiative. Our ultimate goal is a zero waste economy.

Do you have any other questions?

Contact our BioPak Compost Service Officer

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