




# BIOPAK COMPOST SERVICE



Sign up today. Complete and return the attached contract to [compost@biopak.com.au](mailto:compost@biopak.com.au)

## BioPak Compost Service Pricing

Bin size / Weight limit	Lift price per bin collection + GST
 120L (50kg)	\$6.90 + GST
 240L (60kg)	\$8.50 + GST
 660L (140kg)	\$19.25 + GST

\* Once off set up fee of \$60.00+GST

\*\* Futile fee may apply if bin is not accessible for collection: 120L \$6.60 + GST, 240L \$7.25 + GST, 660L \$17.50 + GST

\*\*\* Contamination fee may apply if bin contains contaminants and cannot be collected: 120L \$7.50, 240L \$9.00, 660L \$19.00



**1**  
Dispose of your organic waste (food scraps and compostable packaging) into the BioPak green bin



**2**  
We will collect weekly or more frequently on request.



**3**  
We will turn your organic waste into compost within 8 weeks.

BioPak is carbon neutral and donates 5% of profits to positive change

02 8060 9000  
[compost@biopak.com.au](mailto:compost@biopak.com.au)  
[www.biopak.com/compost](http://www.biopak.com/compost)

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## Eligible zones in Gold Coast

Alberton	4207	Main Beach	4217
Arundel	4214	Mermaid Beach	4218
Ashmore	4214	Mermaid Waters	4218
Benowa	4217	Merrimac	4226
Biggera Waters	4216	Miami	4220
Bilinga	4225	Molendinar	4214
Broadbeach	4218	Mudgeeraba	4213
Broadbeach Waters	4218	Nerang	4211
Bundall	4217	Norwell	4208
burleigh heads	4220	Ormeau	4208
Burleigh Waters	4220	Oxenford	4210
Carrara	4211	Pacific Pines	4211
Clear Island Waters	4226	Palm Beach	4221
Coolangatta	4225	Paradise Point	4216
Coombah	4216	Parkwood	4214
Coomera	4209	Pimpama	4209
Currumbin	4223	Reedy Creek	4227
Currumbin Valley	4223	Robina	4226
Currumbin Waters	4223	Runaway Bay	4216
Elanora	4221	Southport	4215
Gaven	4211	Stapylton	4207
Gilberton	4208	Surfers Paradise	4217
Helensvale	4212	Tallebudgera	4228
Highland Park	4211	Tugun	4224
Hollywell	4216	Upper Coomera	4209
Hope Island	4212	Varsity Lakes	4227
Jacobs Well	4208	Worongary	4213
Labrador	4215	Yatala	4207
Loganholme	4129		

## Service details

Please enter your details in the application form below. You will be contacted by our Compost Partner who will provide a contractual agreement and organise your bin delivery.

### Company & location details

Company name: \_\_\_\_\_

BioPak packaging customer:  YES  NO

Buying BioPak packaging from:  BIOPAK  OTHER (please list) \_\_\_\_\_

If you have more than five locations please include additional addresses in your email.

#### Location 1

Contact Name	Contact Email	Phone
<input type="text"/>	<input type="text"/>	<input type="text"/>

ABN

Street Address	Suburb	Postcode
<input type="text"/>		

24 Site Access Considerations

Bin Size	Quantity	Organics Pickup – select days required	
120L	<input type="text"/>	<input type="text" value="TUESDAY"/>	<input type="text" value="THURSDAY"/>
240L	<input type="text"/>	<input type="text" value="TUESDAY"/>	<input type="text" value="THURSDAY"/>
660L	<input type="text"/>	<input type="text" value="TUESDAY"/>	<input type="text" value="THURSDAY"/>

#### Location 2

Contact Name	Contact Email	Phone
<input type="text"/>	<input type="text"/>	<input type="text"/>

ABN

Street Address	Suburb	Postcode
<input type="text"/>		

24 Site Access Considerations

Bin Size	Quantity	Organics Pickup – select days required	
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240L	<input type="text"/>	<input type="text" value="TUESDAY"/>	<input type="text" value="THURSDAY"/>
660L	<input type="text"/>	<input type="text" value="TUESDAY"/>	<input type="text" value="THURSDAY"/>

# FREQUENTLY ASKED QUESTIONS



## What goes in the green bin?

You can place any type of food scrap, leftover, spoiled or out of date food into your organics as well as certified commercially compostable packaging. This includes:

- BioPak certified compostable products
- Fruit and vegetable peels and scraps
- Meat and seafood scraps and bones
- Egg shells
- Dairy products (cheese, yoghurt etc.)
- Bread, pasta, rice, cereal
- Coffee grounds and chaff
- Tea bags
- Out of date food (processed or fresh)
- Confectionery
- Processed food
- Only use BioPak compostable bin liners



## What will happen if I put the wrong things in my organics bin?

The wrong materials in your organics bin could contaminate a whole truckload of organics. Contaminated bins will not be collected and you could be charged a futile or contaminated bin fee. Contaminated bins will need to be collected by your general waste collection provider. Your organics bin should only contain food scraps and BioPak compostable packaging. Please place only the correct materials in your organics bin and IF IN DOUBT – LEAVE IT OUT!

## Can I put plastic bags in the organics bin?

NO. Plastic bags are not accepted and are classed as contamination in an organics bin. Any bins with plastic bags in them will be rejected and must be sent to landfill.

BioPak compostable bin liners are accepted and are available for purchase. They are however not required.

## Do I need to use compostable bin liners?

You don't have to use compostable bin liners. They may however assist you in reducing the need to wash out your kitchen bins.

## What happens if my organics bin is not emptied?

As long as you follow our advice about what can or cannot be placed in your organics bin, it will be collected on schedule. If your bin is not contaminated and/or you have removed the contamination, please contact our team on 02 8060 9000. Missed collections will be addressed within 24 hours.

## Will my organics bin smell and attract pests?

Food organics can create some odour as they decompose or are over exposed to heat. Some tips include:

- Store your organics bin out of direct sunlight to stop it heating up.
- Freeze bones/scraps of fish, meat, and dairy until the night before collection to avoid odours and pests.
- Place some twigs in the bottom of your organics bin to stop food sticking and help with aeration.
- Place bi-carbonate soda in the bottom of your organics bin to absorb liquids and odours.
- Line the bottom of your bin with scrunched balls of newspaper to absorb liquids.
- Keep some grass clippings or leaves on hand. After placing food scraps in the organics bin, place some grass clippings or leaves on top which will provide cover from pests, and minimise odour.
- Natural fly deterrents include citrus and eucalyptus oils. Place a few drops onto an absorbent cloth and leave in the area where flies are a problem or even attach to bin lids. You could also experiment with citrus peels.

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## BioPak Compost Service

### **I don't have an organics bin; can you provide one?**

Yes, we provide various bin types and sizes. Please refer to your area-specific contract information.

### **Can you provide smaller bins for use in the kitchen?**

Yes, please contact BioPak for bin size options and pricing.

### **What happens if my bin gets damaged?**

If your bin gets damaged, please contact BioPak to arrange a repair or replacement.

### **What happens if I required additional bins?**

If you require additional bins, please contact BioPak to arrange for an additional bin to be delivered to your business.

### **What will happen to my food organics?**

Your organic waste will be transported to a compost facility for processing. The high nitrogen content from your food scraps makes compost even more nutritious for the soil, establishing a base for trees and plants to grow bigger, faster, stronger, which in turn help to remove contaminants from soil. The compost also increases water holding capacity of soil and maintains soil structure.

As you can see, unlike landfill, this is a sustainable waste management alternative which results in more positive, long term environmental outcomes for our community and environment.

### **Do I have to participate in this new service?**

You do not have to participate in this initiative. We are however, all responsible for generating waste and as such all businesses are encouraged to participate as this as an easy way to help reduce your environmental impact, divert waste from landfill and reduce greenhouse emissions.

### **Do you service residential buildings or units?**

No, we do not service residential buildings at this stage but please contact us via email to discuss your options.

### **Do you collect food organics only?**

Yes, we can collect food organics. Please contact us to discuss this further.

### **Do you collect from businesses?**

Yes, please ask your Office Building Manager to get in contact with us.

## BioPak Compost Service

### Will composting save me money?

Organics are often the heaviest component in a general waste bin as they can contain a lot of liquid.

By removing the organics from your general waste bin and separating individual waste streams to be processed efficiently, you have the potential to reduce your overall waste expenses. Remember, by removing even a visually small amount you could make a considerable saving to your waste collection bill.

### Volume vs Weight

On average, organics waste is over **three times heavier** than general waste\*

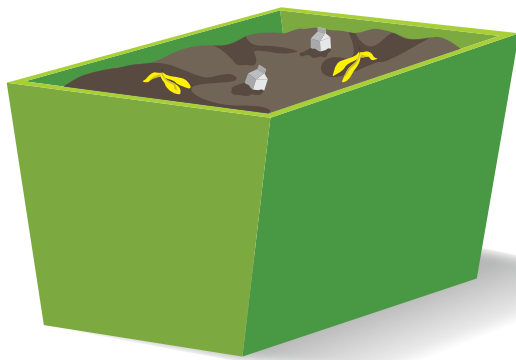
\*general waste includes organics

Average weight of a 660 litre general waste bin

Organics component by volume



Same organics component by weight



52.8kg

26%

43kg  
(81.4%)

9.8kg

weight after organics is removed



Join The BioPak Compost Service, a revolution designed to close the loop, divert waste from landfill, and stop plastic pollution. We make no direct profit from this initiative. Our ultimate goal is a zero waste economy.

**Do you have any other questions?**

Contact our BioPak Compost Service Officer

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